Aggregating, Operating, Sharing and Utilizing Internet-based Services with the VINCA Approach

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Issues Addressed

Abstraction,
(1) Modeling,
Virtualization
of Services





- Service Communities: Partitioning the Cyberspace with the (2) Community Mechanism / Basis for Service Monitoring and Dependability Assurance; Third-party Operation and Optimization
- User Involvement and Human-Machine Synergy; User-end
 (3) Control and Privacy Protection: Upgrading EAI systems with
 Cloud Services; Cloud BPM
- Rationale of the VINCA Approach;

 The Software Suite (incl. Demos);
 Application Potentials



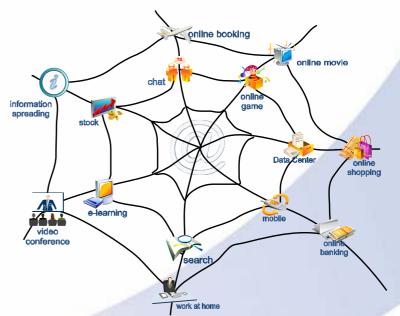
The Internet → A Cyberspace for **Problem-solving**

networked computers → networked documents → networked services
 biggest information reservoir

- emergence of a huge platform for cooperative computing
- sharp increase of programmable resources (WS, OpenAPI...)



social infrastructure for human interaction and collaboration



Internet of services



Software on the Internet: Some Observations

New principle of "good enough"

New challenges of dynamism, openness, uncertainty and human-machine synergy

New challenges of not-directly-interoperable/consistent programming models and programmable resources



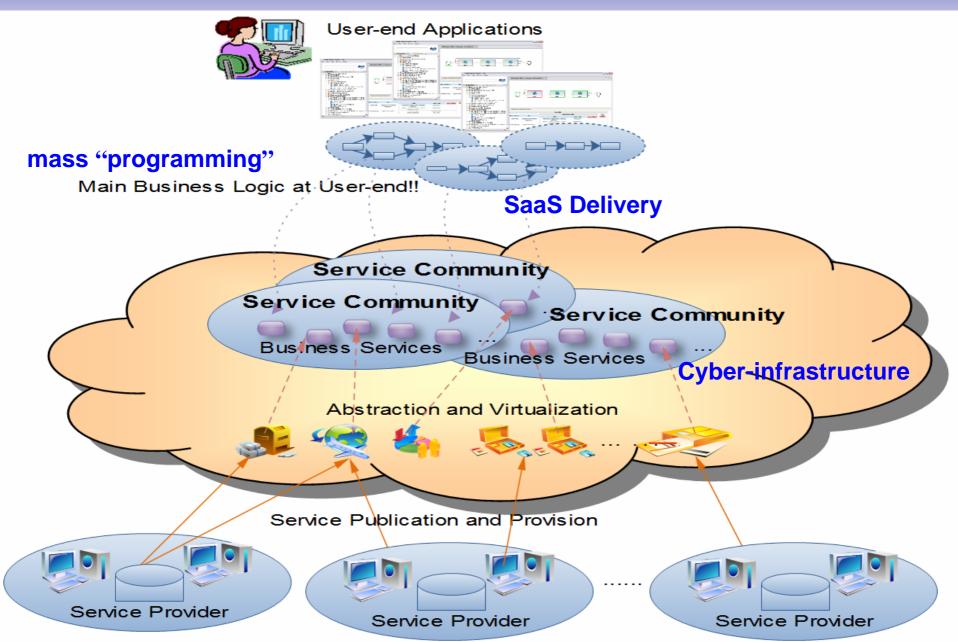
= > Internet-scale Systems

 Internet Computing on the basis of "Internet is the computer"

 Internet-based distributed systems with Internet-based resources, computing models and algorithms, as well as models of service delivery and usage



Applications as a Virtual Organization (VO)



A fundamental problem:

Internet-based Collections of Imperfect Resourcesto

Non-trivial, Definite, Dependable and QoS-competitive Services



The Internet, the Web and Internetbased distributed systems have brought up challenges and make our (IT people) lives different (and harder if we don't change). . .



However, we 'professionals' deliver applications (still) on the following basis:

- Implicit assumption: we program computers with clear boundary
- We produce ad hoc, artificial structures and procedures, and turn to mimic our human society
- The most common mistake: try to solve problems with means of same complexity
- Fundamental elements: structure and relationship, models, algorithms
- Basic means: establishing abstractions; divide-and-conquer
- Major Concerns: constraints, limitation, computability, complexity

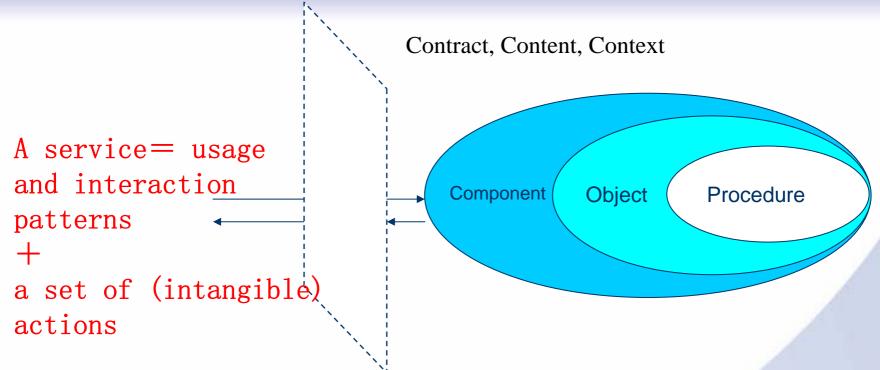


We need to:

- Support application integration in a looselycoupled way
- Support open, dynamic formation of VO
- Support flexible annexation and association of Internet-based resources
- Optimize the value chain of software production, operation and maintenance (thirdparty operation in particular)
- Enable end-users involvement in information integration and business process execution



Services become first-class entities

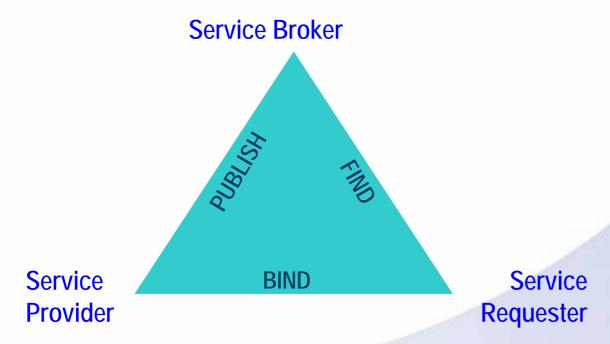


- Separation of usage and implementation
- Separation of roles: provider, consumer and mediator
- Self-contained
- Discoverable



SOA (Service-Oriented Architecture) and Web Services Technology brought forth excitements

The programming model is publish-find-bind





Annoying Issues behind the Nice Promises

Low-cost

High-efficiency

Value-added services

Uses of other's commodity

Network effects

Devils behind:

Service quality

Uncertainty

Efficiency

Security

Transaction

Privacy

Engineering Approaches

Usage Patterns

Operation and optimization



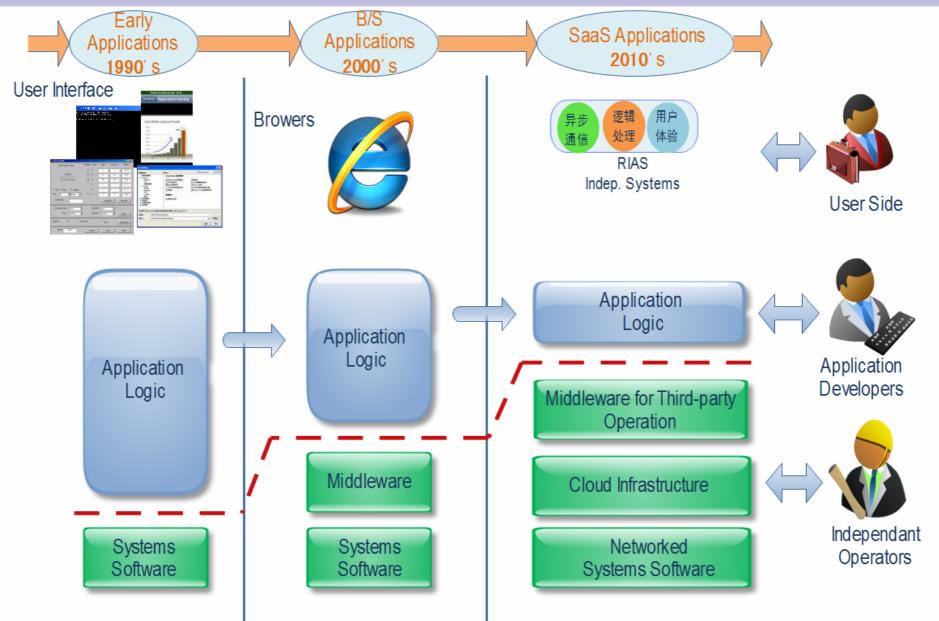


Some Lessons Learnt

- 1. Toy examples won't help
- 2. Data does matter
- 3. The distance between prototypes and products is much longer than expected
- 4. There are always legacies
- 5. USPs are important for sustainability
- 6. Too broad coverage hinders progress
- 7. Ad-hoc approaches increase danger of failures
- 8. Right approach to standardization is a must
- 9. Automatic match-making isn't universally applicable yet



Second Wave of Services Computing with the following Ongoing Transformation



The VINCA Approach...

VINCA is an initiative and a brand of the Institute of Computing Technology, CAS.

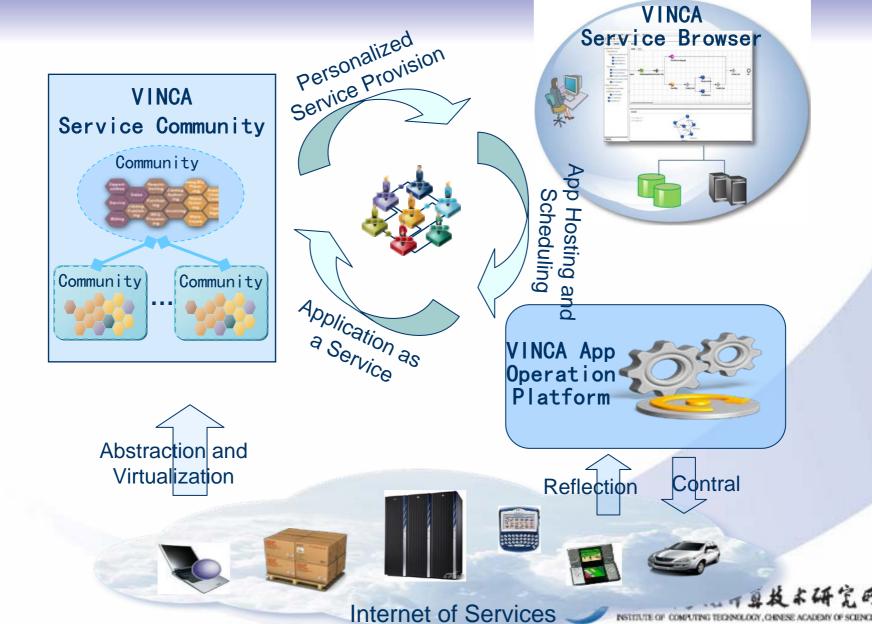
The initiative was kicked-off in 2002 with the perspective of "business computing / business grid" to enable user-centric and business-oriented programming as well as collaborative EAI on the Internet

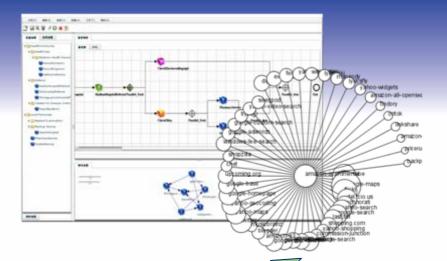
While focusing on EAI problems, we have received major funding on internet-based scientific exploration (eScience) and internet services for the mass (Users as Contributors)

Recent support relates to SaaS/Cloud, aiming at optimizing the value chain of the Chinese IT industry and at reducing energy consumption



The VINCA Suite





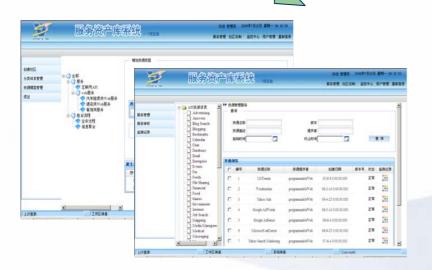
End-user Programming

Note | Manufact |

Web Information Integration

VINCA Suite

Service Management



Hosting and monitoring



The VINCA Platform for Third-party Operation

A high-performance and high-availability hosting environment for event-driven business process applications which can cope with the various emergency and high concurrency demand in dynamic Internet or IOT applications.



- Providing resources insulation and usage control mechanisms for different tenants;
- Providing scalable engine cluster management technology with hot-swap workflow engines, and supporting dynamic business process scheduling;
- Enabling dependable workflow enactment environment with engine-level exception handling mechanisms and cluster level workflow rescheduling and backing out on healthy servers during others and cluster level workflow rescheduling and backing out on healthy servers during others.

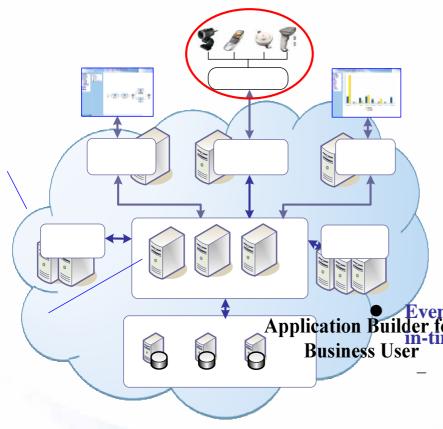
rescheduling and backing out on healthy servers
during others the writing.

Event-driven Collaborative Application Building and JustApplication Builder for Management Constin-time Enactment
Business User System Administ

- Turning a general iddle water food business process into a proactive event-awaren process into a process int
- Integrated with RFID middleware, supporting rule based event-driven application execution;

Event-driven

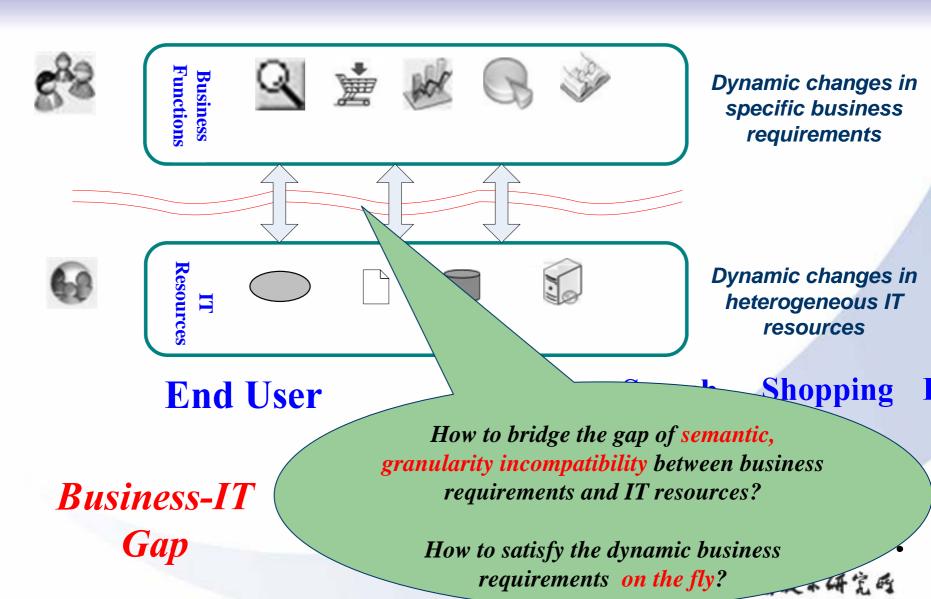
VINCA



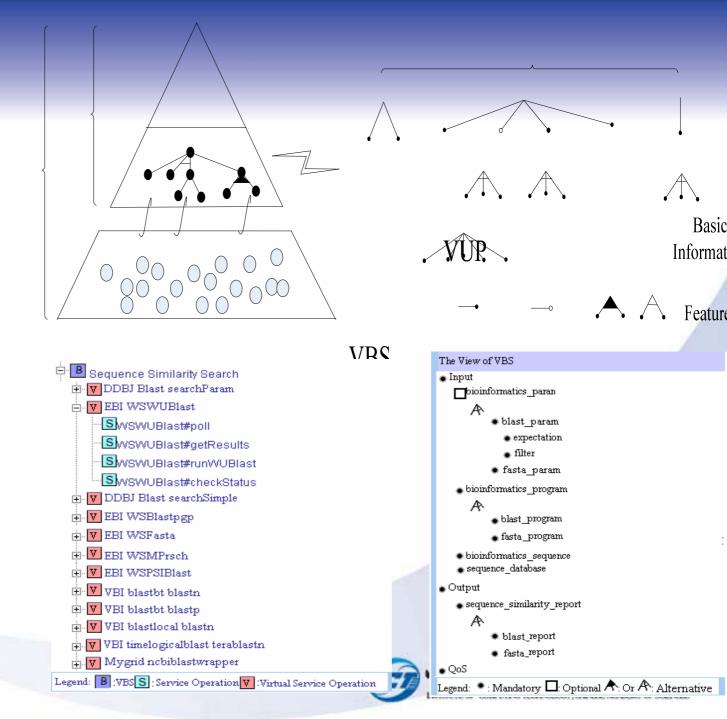
Service Abstraction and Virtualization With VINCA Business Service Model



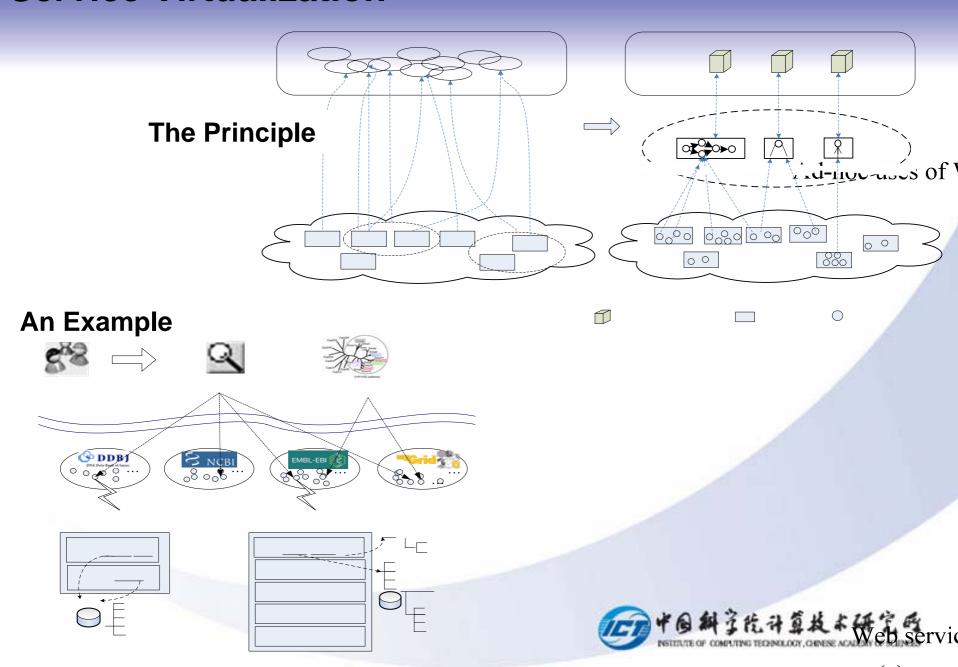
Gap between Problem Space & Solution Space



Business Service Modeling



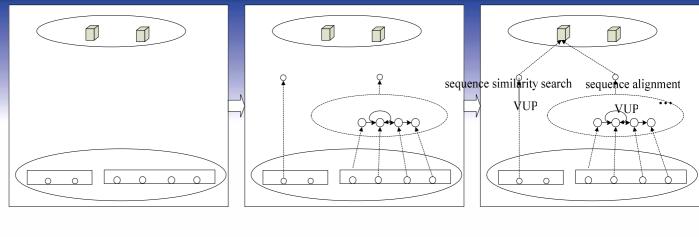
Service Virtualization

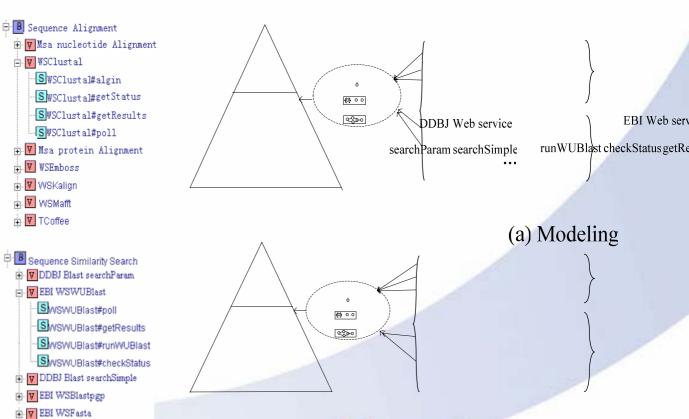


Their Use in Genome Comparison

EBI WSMPrsch

EBI WSPSIBlast





Cyberspace Partitioning, Service Management, Resource Monitoring, Dependability Assurance and SaaS Provision

with

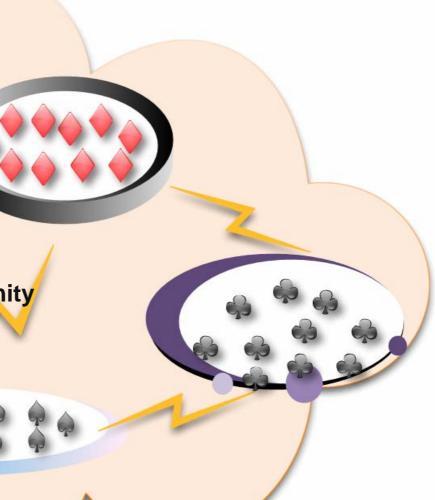
Service Community



Service Community

A Service Community = (- Community URI and Basic Info

- Community OKI and Basic I
- Owner
- Users and User Groups
- VO Taxonomy,
- Business Service Model,
- A Set of Business Services,
- Community Image (Service Directory),
- Service Relationship,
- A Set of Operations (Creation of Community Images, also incl. import/export/union etc.,
 - A Set of Constraints)



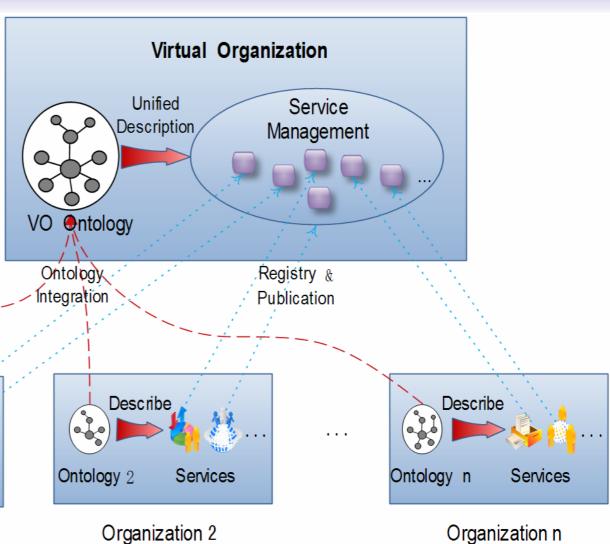
Semantic Basis

VO Taxonomy: based on an integration of domain-specific ontology or taxonomy

Describe

Services

Ontology 1



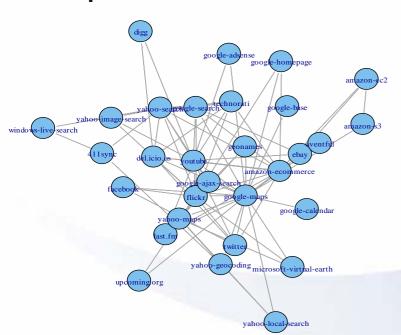


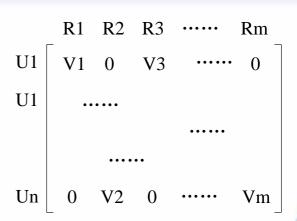
Service Relationship Modeling (based on Service Community)

- Service Hyperlink
- Centrality measurement

Centrality(a) =
$$\frac{1}{N-1} \sum_{b(\neq a)} \frac{1}{d_{ab}}$$

• Experiments with "Programmable Web", data from Sept. 2005 to June 2009



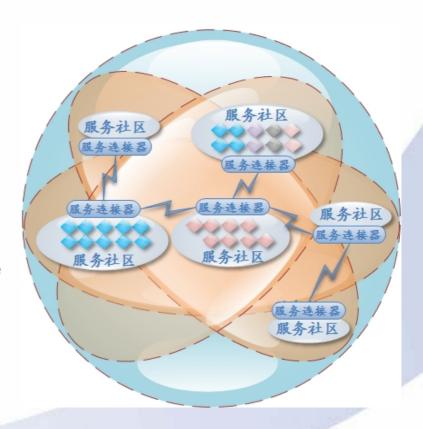




VINCA Service Community

A tool to easily construct, manage virtual service community for autonomy service application domain, and also support the dynamic creation of VO from decentralized service community.

- (1) partition service cyberspace based on application domain
 - Support easy community creation
 - Enable the merge of multiple communities
 - Support personalized community view
- (2) unified management for multi-source web services
 - Extensible service model for service description
 - Business-level service abstraction
 - Flexible service monitoring to satisfy personalized runtime monitor requirements





Service Utilization:

Mass "Programming" + Cloud BPM



VINCA Service Browser

——Integrated usage and development environment for internet service-based applications. It enables business users to browser and use resources registered in VINCA Service Community, visually construct and flexibly adjust service-based applications.

- ➤ Personalized View: Community
 Images + Local Resource Schema
- ➤ Intelligent Assistance: Service Recommendation and Verification based on Service Relationships
- ➤ User-end Programming: Predefined Workflow Template + Exploratory User-end Programming
- ➤ Information Mashup: Multisource Data Aggregation Based on Nested Table

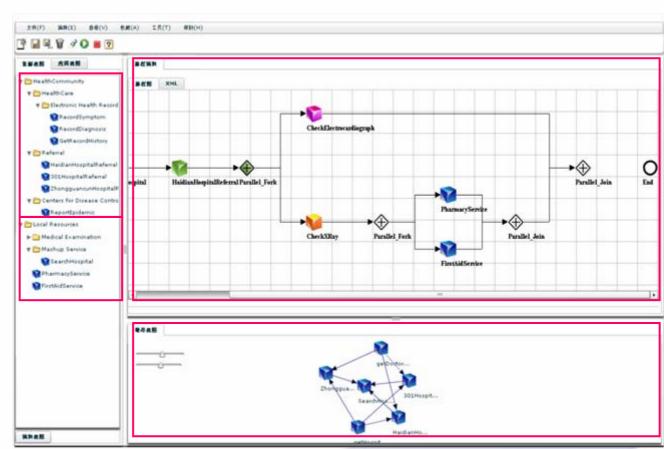


VINCA Service Browser and User-end Software

Scoping:

Community Images + Local Resources Schema

- User-end Programming:
 - Pre-defined
 Workflow +
 Exploratory
 Programming (user-end Exploration)
 - Service Recommendation and Verification based on Service Relationship





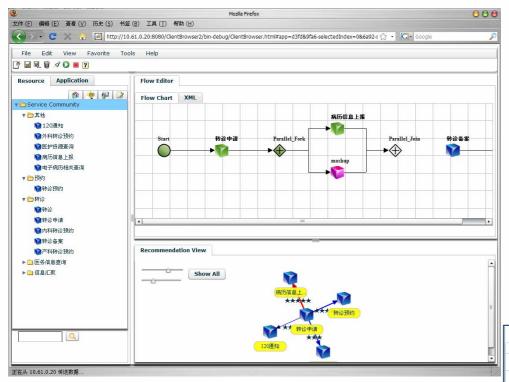
VINCA Service Browser and User-end Software (2)

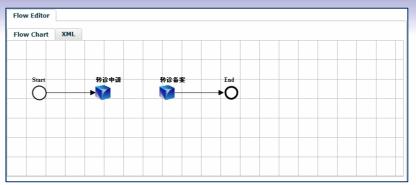
- Information Mashup:
 - Resource Wrapping
 - A Novel Data Structure based on Nested Table*

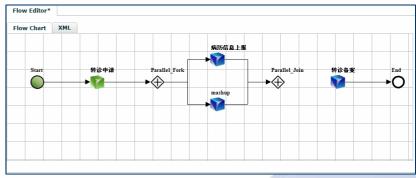


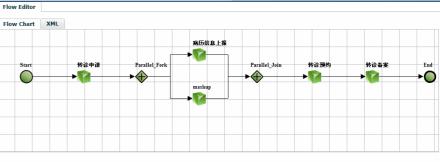


User-steered Service Composition

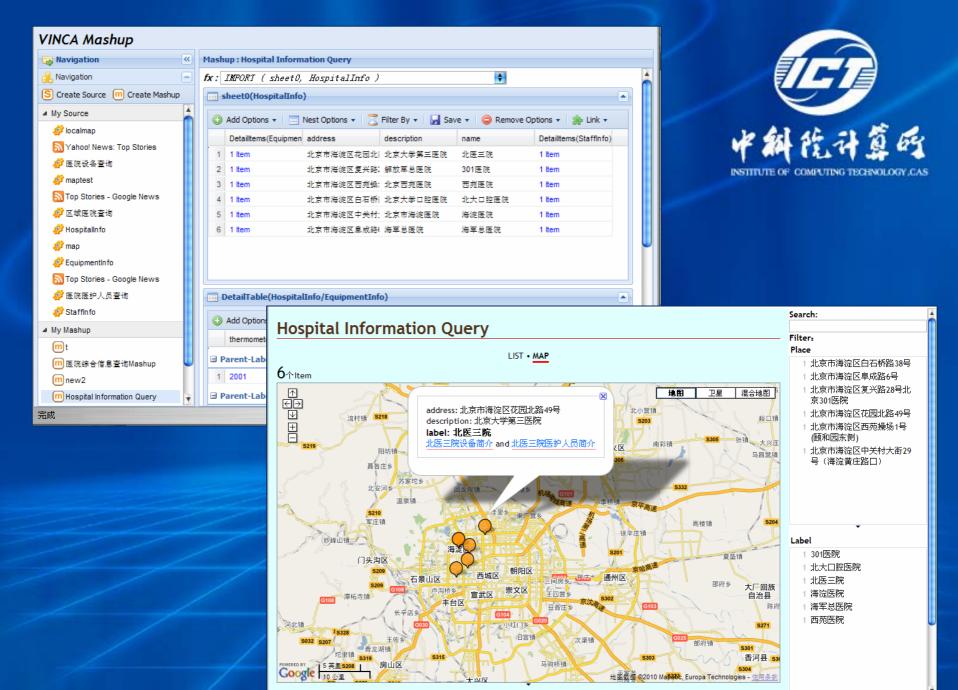




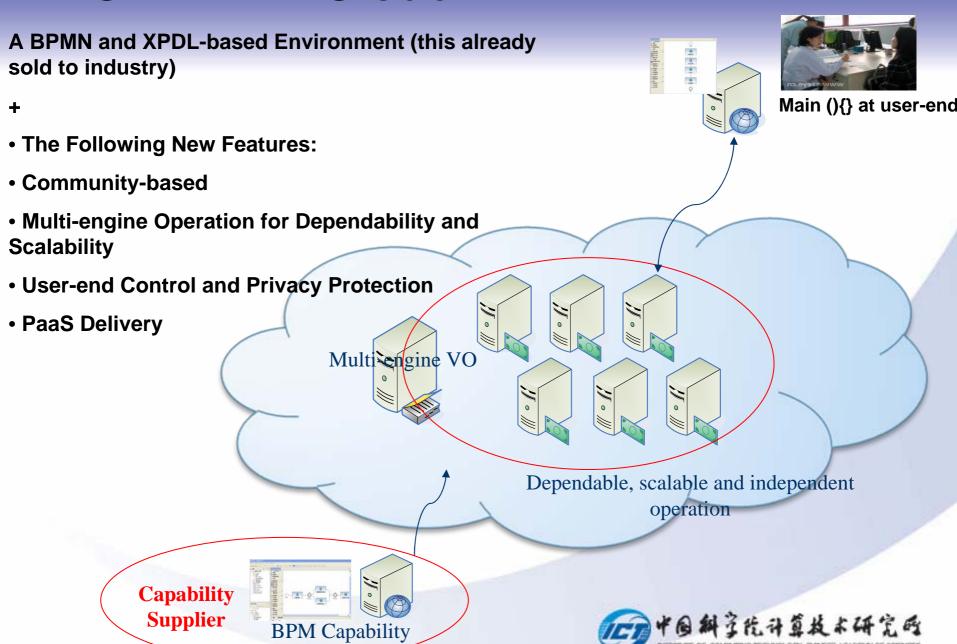




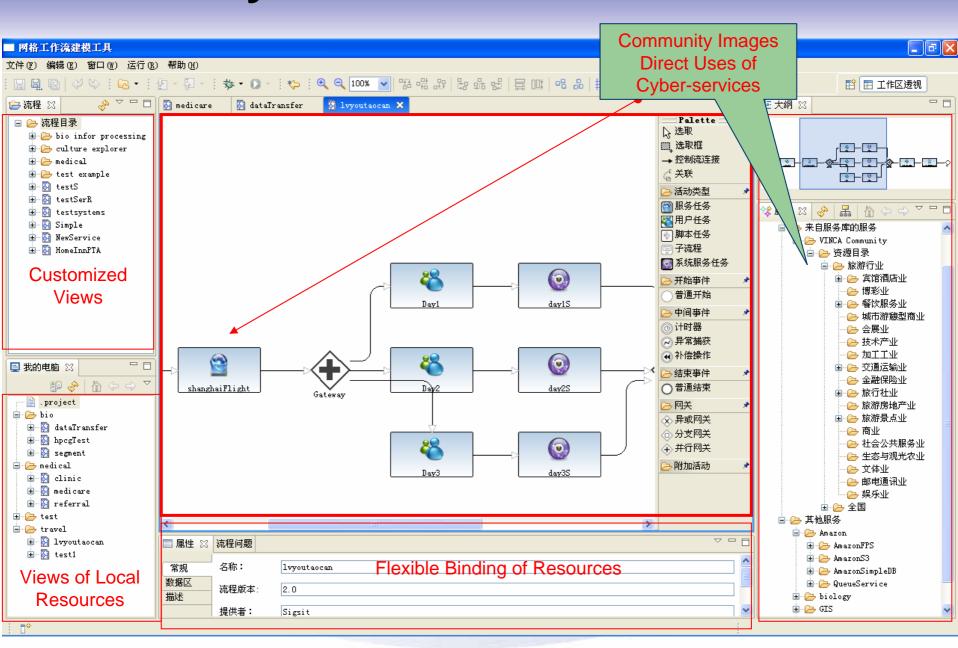
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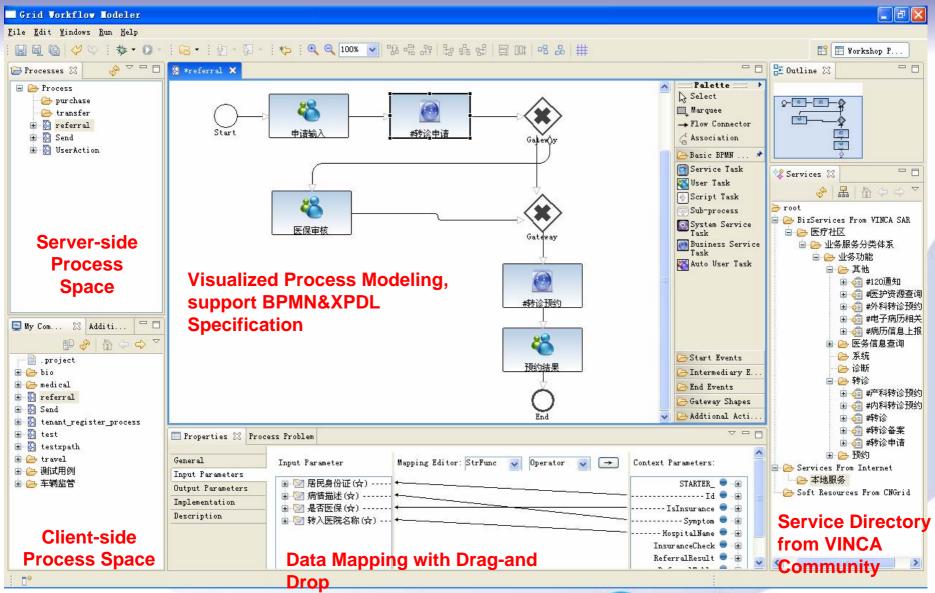
VINCA BPM: Cloud BPM



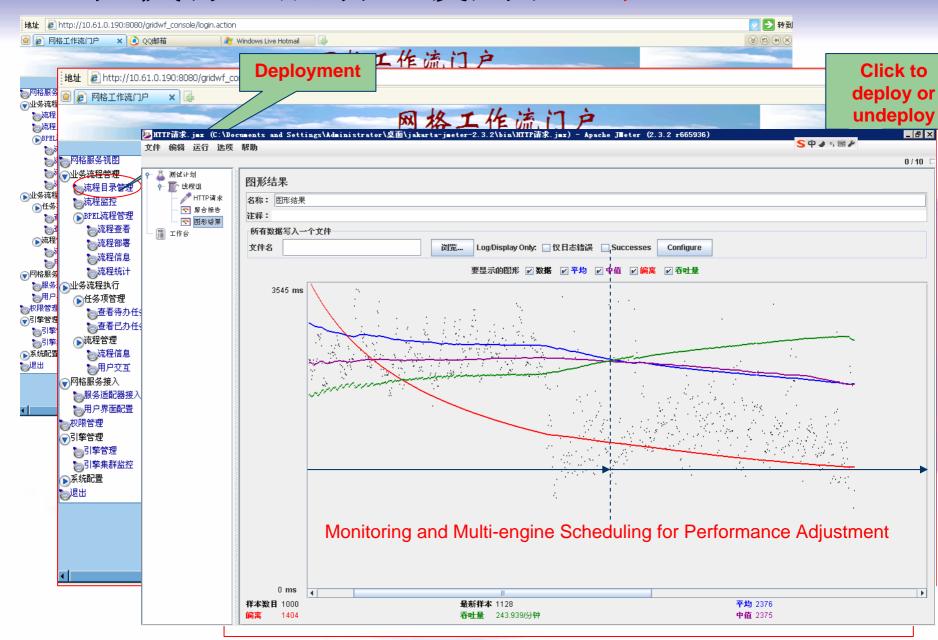
Community-based VINCA BPM



Process as a service



Menitoring and Dynamic Scheduling



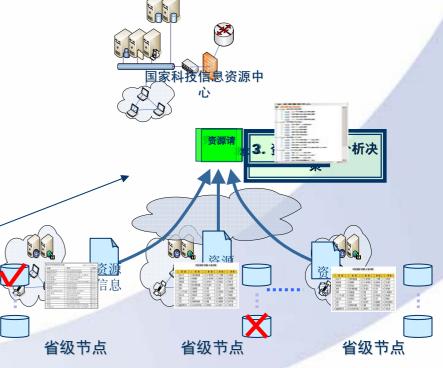
Past and On-going VINCA-related Practices

For the Mass:

- User DIY with Mobile Widgets
- Personal Problem Solving Environment for Bioinformatics Research

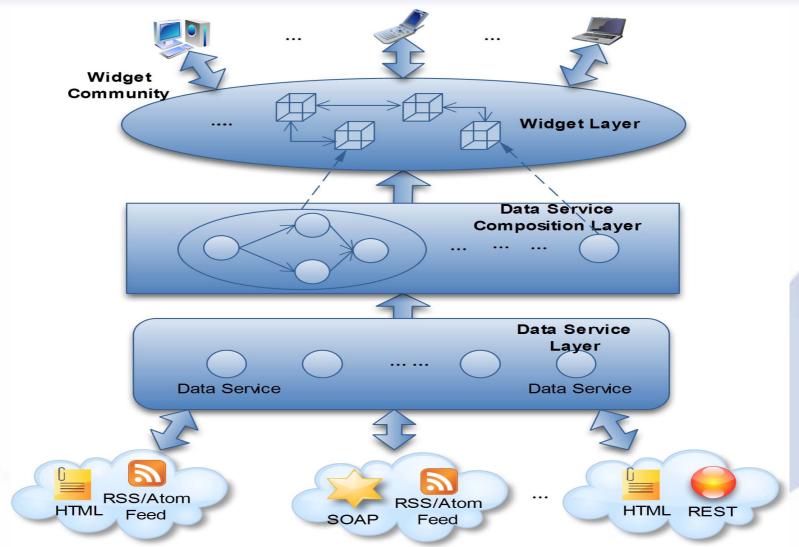
For Enterprises:

- eSciece
- eGovernment
- eHealth
- SME Promotion
- National Platform for Sharing Scientific and Technological Information





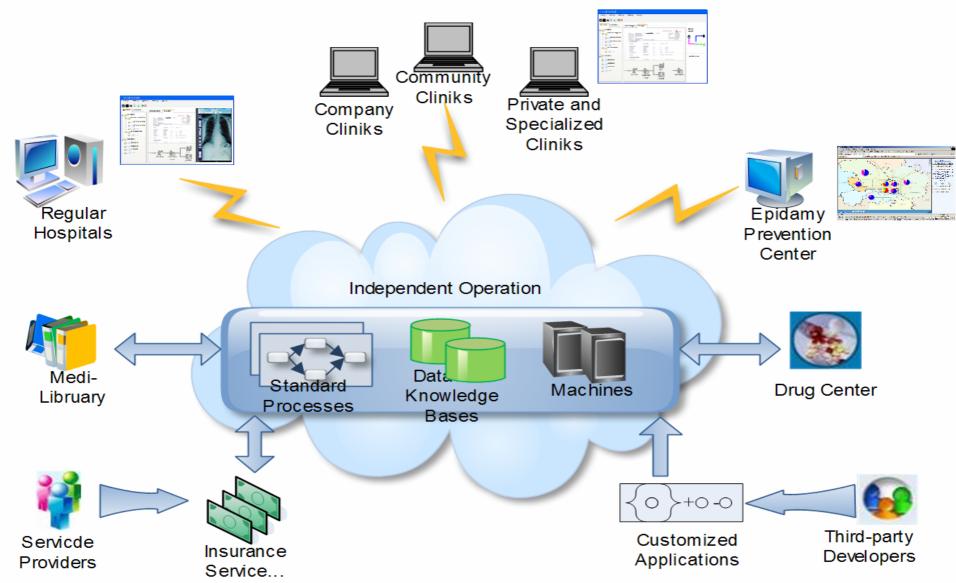
DIY Communities for Mobile Users



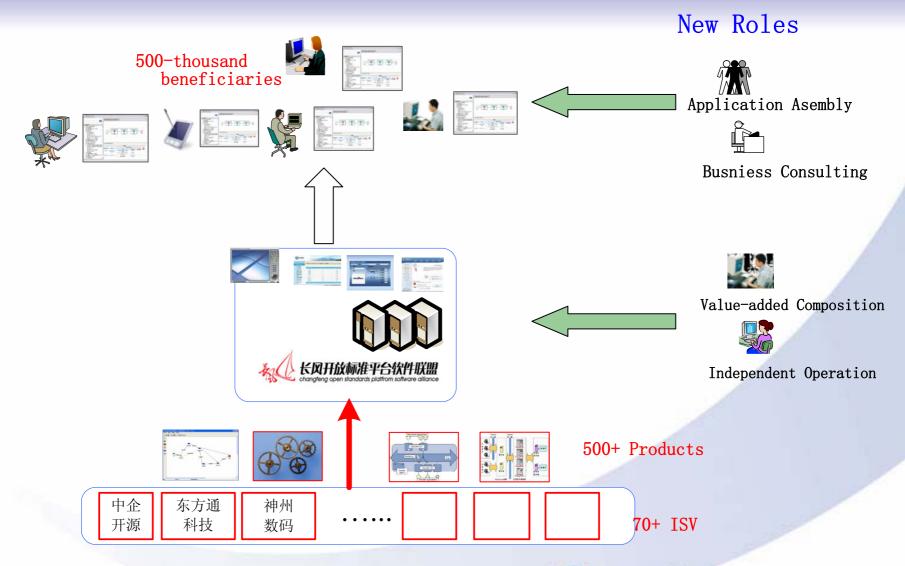


Virtual Resource Center for eGov Integration **Application System Application System Application System** Resources Directory **Business** e-Government Virtual Resources Center, Beijing Model **Business** Business **Business** Service **Service** Service Service/ **Business Business** Model Service Busines Business Business Service Service Service Framework Component Service Solution Component Service Service Framework Water People Government Water Supervision Supervision Information Information **Portal** Information System System Service Service Service System dian District **BJ Supervision BJ** Water **BJ Public BJ** Information **BJ** Haidian BJ Haidian Water Authority Bureau **Security Bureau** Supervision Bureau Authority SCIENCES **Resource Center**

VINCA-based Healthcare IS: supporting the new model of "Centralized Management and Operation, Ubiquitous Uses over the Internet"



"Virtual Products" of the Changfeng Alliance





An Application Scenario



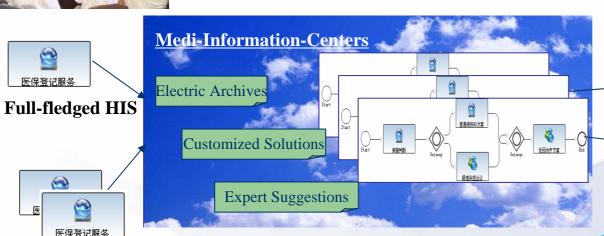
Healthcare in China: a Motivating Scenario

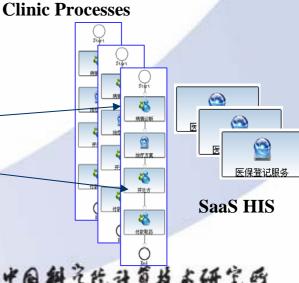
Several-thousand all-around hospitals, but handle 1782 million cases per year, more than half-a-day per visit in average



243-thousand clinics and hospitals in rural areas handle 424 million cases per year, with apparently higher rate of false diagnosis and medicament misuses







Other Systems, such as Insurance

Challenges

- Providing integrated view and management of information and application resources for district health bureau
- Supporting timely creation of cooperative healthcare applications for emergency by local medical institutions
- Building common infrastructure for operation of applications in a cost-effective way



VINCA Solution for District Health

- Services are treated as the basic elements for sharing information and integrating systems – <u>VINCA Service</u> <u>Community Tool</u>
 - Services are identified and abstracted from business point of view
 - The whole lifecycle of services is managed in a centralized way
- End user oriented service composition are supported
 - VINCA Service Browser
- Platform services are provided to enable third-party operation of the composed services – <u>VINCA</u> <u>Operation Platform</u>
 - Run time environment are designed for multi-tenants
 - Service interaction is monitored in a global view



Service Management in District Health Community

Step 1: Community initialization

- Import domain concept, such as data standard, health taxonomy
- Define healthcare services model
- Configure community, including roles and permissions configuration

Step 2: Service registration

- Define business service
- Create personalized service directory

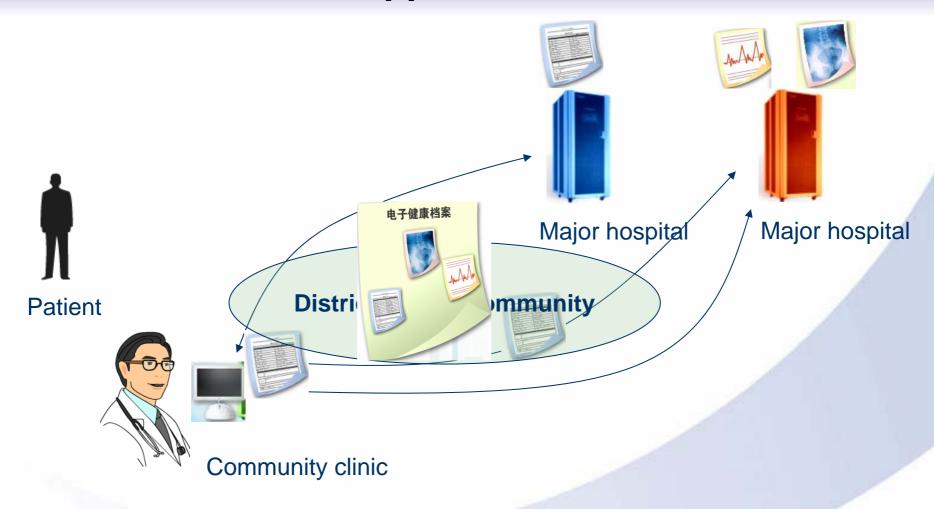
Step 3: Service monitoring

 Monitoring usage information of service, including QoS information, run-time information, and so on.



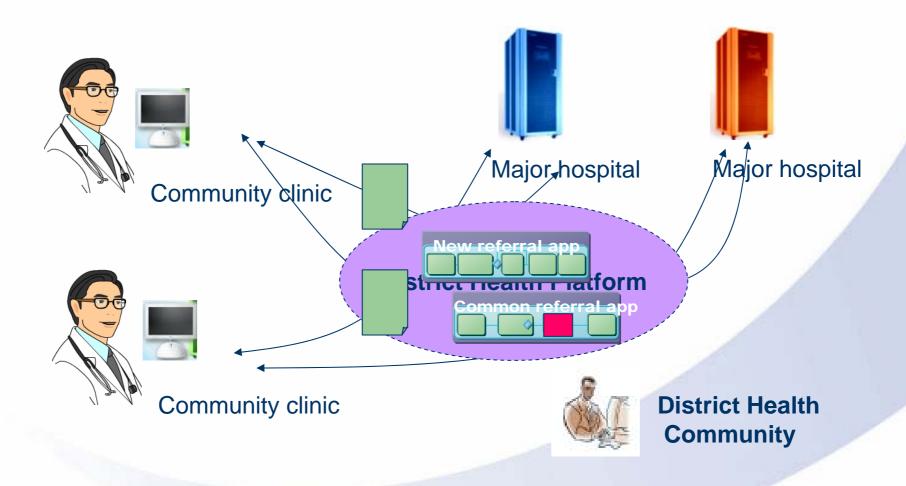
Service name	Provider	Service name	Provider
Referral appointment service of clinic	Erlizhuang clinic	Diagnostic imaging query service	301 hospital
Referral appointment service of clinic	Zhongguancun clinic	HIS query service	301 hospital
Referral appointment service of clinic	Beixiaguan clinic		
Referral appointment service of clinic	Qinghuayuan clinic	Diagnostic imaging query service	Beiyisanyuan hospital
Referral appointment service of hospital	301 hospital	HIS query service	Beiyisanyuan hospital
Referral appointment service of hospital	Beiyisanyuan hospital		
Referral appointment service of hospital	Haidian hospital	Payment service	Medical insurance bureau
		999 service	Emergency center
EHR reading service	Health community bureau	Map service	Public provider
Patient ID service	Health community bureau		
PSTITUTE OF COMPUTING TECHNOLOGY, CHINESE ACADEMY OF SCIENCES			

Scenario 1: referral appointments





Scenario 2: healthcare contingency planning





Benefits of VINCA Approach

- Provide an integration view of all medical information and application resources among local medical organization
- Faster new healthcare application (service) programming and delivery
- Support early detection, identification and control of problems of health applications
- Provide an extensible environment for health application hosting and optimized execution



Summary

- Cyberspace is getting closer. The above-stated approach and perspectives are proved to be in the right direction. The ways ahead are still horny.
- Our experiences indicates it is important to have close links to real value with model applications and close collaboration with the industry
- Innovation in business models would better not be understood as scientific advances. Many researches so far are rather ad-hoc. Heavier scientific explorations are need to deal with cyberspace

Information Islands

challenges

Thanks!